

馆长的信

2020年3月25日

亲爱的顾客：

根据州长今天下午的宣布，图书馆将在5月4日之前维持关闭。我们了解这在短期内会给您带来不便，但相信在此困难时期，这个措施将保护我们的公众和员工。

我想花一点时间感谢大家在这次前所未有的公共卫生紧急事件中的耐心配合。我很高兴地宣布，明天全体图书馆工作人员将结束可能在工作中与公众互动时感染COVID-19的观察期。全体员工没有人生病，对此，我们非常感激。

当员工在家时，他们一直在努力启动远程服务。明天，也就是3月26日，上午10点开始，我们将提供远程咨询服务，以及线上说故事时间等。服务时间是星期一至星期六，上午10点至下午6点。我们希望这些服务可以帮助您度过隔离时光，并把一些熟悉的面孔呈现给您的家庭。根据州长的命令，图书馆现场不会有工作人员。这意味着馆员们将无法使用馆内的某些资源，例如缩微胶卷，密闭馆藏及某些参考资料。他们将利用我们的在线数据库工作，为您提供最佳解答。[我们的在线资源将维持24/7全天候服务，可以点击这里连结。](#)

电子邮件和聊天室的咨询服务仅止于图书馆的部分；若您有任何与COVID-19或一般市政有关的问题，请致电紧急行动中心。

“紧急行动中心的服务时间为周一至周五的上午8点至下午5点。行动中心的电话是617-879-5636。”

[您可以点击这里找到更多布鲁克林镇提供的COVID-19相关信息。](#)

图书馆工作人员在我们闭馆期间所参加的其他活动包括：用我们的3D打印机制作N95口罩（他们在上星期一把打印机带回家），用图书馆的缝纫机制作棉质口罩。很大一部分工作人员并且自愿在紧急行动中心工作，负责接听电话，并协助工作队伍和急救人员维持市政运作。

我想提醒大家，图书馆还书的窗口已经**关闭**。请不要将任何图书馆书籍或捐赠物品留在图书馆外。到目前为止，这个问题仅在Coolidge Corner分馆有，因此，如果您住在该社区，或者知道有这样做的人，请帮助我们进行宣导。在我们闭馆期间，所有借出的书籍将被续订，还书时限延长至一个月，而所有过期的借书证也将自动续订。

现阶段我们无法继续每周在Brookline TAB上刊登的通讯专栏，但我们正在努力，希望从明天起，恢复每周刊登一次。
[如果您尚未订阅，请在此处注册。](#)

请记住，这只是一项有限的公共服务，我们将无法提供预订读书室，预留书籍等若干常规服务。

全馆人员致您的家人：我们很想念您们。我们会尽快回来。

真诚的，

莎拉·史莱蒙（Sara F. Slymon）
图书馆馆长

March 25, 2020

Dear Patrons,

Due to the Governors' announcement this afternoon, the Library will remain closed through May 4. We understand that this is an inconvenience in the short term, but know that it will protect our public and our staff during this difficult time.

I want to take a moment to thank you all for your patience during this unprecedented public health emergency. I am pleased to announce that, effective tomorrow, the entire Library staff will be beyond the window whereby they could have been infected with COVID-19 while interacting with the public at work. No one has become ill, and for that we are grateful.

While the staff have been at home, they have been working hard to boot up remote services. Tomorrow, March 26, at 10 am, we will begin offering remote reference, virtual storytimes, etc. The schedule is Monday through Saturday, from 10 am - 6 pm. We hope that these services will help combat isolation and return some familiar faces to your families. There will be no staff on site, per the Governor's order. This will mean that the staff will not have access to some of our resources, like microfilm, the closed stacks, or various reference materials. They will work through our online reference databases and will provide you the best answers they can. [Our online resources will continue to be available 24/7, and can be found here.](#)

Email and chat reference will address ONLY library reference questions; the Town asks that you please call the Emergency Operations Center for any COVID-19 related questions, as well as for any general municipal government questions:

"The call center will be staffed Monday through Friday from 8 a.m. to 5 p.m. The number for the call center is 617-879-5636."

[You can find more Town of Brookline COVID-19 information here.](#)

Other activities that Library staff are participating in while we are closed include making N95 masks on our 3D printers (which they took home on Monday) and sewing cotton masks on the Library sewing machines. A good portion of the staff have also volunteered to work at the Emergency Operations Center answering calls and helping the Task Force and first responders keep the Town running.

I would like to remind everyone that the Library book drops are CLOSED. Please do not leave any library materials or donations outside the Library. Thus far, this has only been a problem at the Coolidge Corner Library, so, if you live in that neighborhood or know someone who does, please help us spread the word. While we are closed, all materials will be renewed, check out periods have been extended to one month, and all expiring library cards will be automatically renewed.

We are not currently able to submit our weekly column to the Brookline TAB, but we are working on it and hope to have one a week from tomorrow.

[If you haven't already done so, please sign up for our newsletter here.](#)

Please remember that this is a limited public service, we will not be able to book rooms, place holds, or some other regular services.

From our Library family to your family: We miss you. We will be back as soon as we can.

Sincerely,

Sara F. Slymon
Library Director