FY24 Action Items

Approved by the Public Library of Brookline Board of Trustees: September 12, 2023
Annual Programs, Services, and Outreach Planning Process

FY 24 Action Items

Support K-12 Education and Lifelong Learning focusing on 2 key areas:
- STEAM (science, technology, engineering, the arts, and math)
- Literacy

Partner with community organizations to increase the reach of library collections, programs, and services especially to those who are unfamiliar with what the library is and does

Implement library-wide strategy for racial equity that will include deliberate practices of inclusion both within the organization and in our collections, programs, and services

Increase opportunities for citizens to engage with library staff, collections, programs, and services without having to visit a library

Other Librarian Designed Programs, Services, and Outreach

Evaluation
Action Item 1: Amplify Results & Recommendations of Diversity Audit

**Aligned Goals:** Incorporate Racial Equity Strategy into Operations, Programs, and Services

**Project Details:**
- Elicit community feedback (survey and/or focus group) on what patrons want out of their library’s collection. Establish a method for gathering input from individuals whose primary language is not English.
- Increase marketing/social media presence for diverse collections including: Instagram Reels, Facebook, newsletter, “Booktok”, programming, etc. Develop a consistent, ongoing content schedule.
- Develop long term selection, collection maintenance procedures, and resources to maintain and grow diverse collections for the future.
Action Item 2: Programming for Neurodiverse Patrons

Aligned Goals: K-12 + Lifelong Learning: Literacy

Project Details:
● Expand sensory kit services to Coolidge Corner & Brookline Village, for specific targeted audiences
● Offer 4 types of programs for Youth and 2 types of programs for Adults to gauge patron need and interest
Action Item 3: Expanding Access to the Public Library in Public Housing Communities

Aligned Goals: Develop Community Partnerships to Reach New Audiences / Expand Library Access Beyond In-person Visits / K-12 & Lifelong Learning: Literacy

Project Details:
- Develop programs of interest to Brookline Housing Authority (BHA) residents to be held at their locations
- Partner with BHA to hold a minimum of 4 programs at BHA sites
- Set up recurring visits to engage with residents around library card sign-up, technology support, reference, etc.
- Research three grant opportunities for a book distribution program with BHA
**Action Item 4: Delivery of Library Materials to Homebound Patrons**

**Aligned Goals:** Expand Access Beyond In-person Visits / Develop Community Partnerships to Reach New Audiences / K-12 + Lifelong Learning: Literacy

**Project Details:**
- Goal: Deliver materials to 100 unique patrons / residences by the end of the fiscal year
- Work with local agencies to strategize reaching out to homebound patrons
- Provide avenues for homebound to connect with library
- Launch volunteer program to deliver materials