

### **FY24 Action Items**

Approved by the Public Library of Brookline Board of Trustees: September 12, 2023



### Annual Programs, Services, and Outreach Planning Process

Support K-12 Education and Lifelong Learning focusing on 2 key 3 areas: STEAM (science, technology, engineering, the arts, and Services, math) Literacy **FY 24 Action Items** Partner with community organizations to increase the reach of <u>-valuation</u> library collections, programs, and services especially to those Outreach Library Programs, who are unfamiliar with what the library is and does Implement library-wide strategy for racial equity that will Other Librarian include deliberate practices of inclusion both within the organization and in our collections, programs, and services Designed Programs, Services, and Outreach Increase opportunities for citizens to engage with library staff, collections, programs, and services without having to visit a library

# <u>Action Item 1: Amplify Results & Recommendations of Diversity Audit</u>

Aligned Goals: Incorporate Racial Equity Strategy into Operations, Programs, and Services

- Elicit community feedback (survey and/or focus group) on what patrons want out of their library's collection. Establish a method for gathering input from individuals whose primary language is not English
- Increase marketing /social media presence for diverse collections including: Instagram Reels, Facebook, newsletter, "Booktok", programming, etc. Develop a consistent, ongoing content schedule.
- Develop long term selection, collection maintenance procedures, and resources to maintain and grow diverse collections for the future.

### <u>Action Item 2</u>: Programming for Neurodiverse Patrons

**Aligned Goals:** K-12 + Lifelong Learning: Literacy

- Expand sensory kit services to Coolidge Corner & Brookline Village, for specific targeted audiences
- Offer 4 types of programs for Youth and 2 types of programs for Adults to gauge patron need and interest

# <u>Action Item 3</u>: Expanding Access to the Public Library in Public Housing Communities

**Aligned Goals:** Develop Community Partnerships to Reach New Audiences / Expand Library Access Beyond In-person Visits / K-12 & Lifelong Learning: Literacy

- Develop programs of interest to Brookline Housing Authority (BHA) residents to be held at their locations
- Partner with BHA to hold a minimum of 4 programs at BHA sites
- Set up recurring visits to engage with residents around library card sign-up, technology support, reference, etc.
- Research three grant opportunities for a book distribution program with BHA

### <u>Action Item 4</u>: Delivery of Library Materials to Homebound Patrons

**Aligned Goals:** Expand Access Beyond In-person Visits / Develop Community Partnerships to Reach New Audiences / K-12 + Lifelong Learning: Literacy

- Goal: Deliver materials to 100 unique patrons / residences by the end of the fiscal year
- Work with local agencies to strategize reaching out to homebound patrons
- Provide avenues for homebound to connect with library
- Launch volunteer program to deliver materials